

APEGBC BALANCED SCORECARD TO JUNE 2014		<div><div></div><div></div></div> <div>= Achieved = Not Achieved</div>				<div><div></div><div></div></div> <div>= Achieved = Not Achieved</div>				<div><div></div><div></div></div> <div>= Achieved = Not Achieved</div>	
Goals		Key Performance Indicator Measure	2011/2012 TARGET	2011/2012 Actual	2011/2012 Achieved	2012/2013 TARGET	2012/2013 Actual	2012/2013 Achieved	2013/2014 TARGET	2013/2014 Actual	2013/2014 Achieved
To uphold and protect the public interest in matters related to engineering and geoscience											
	1	Practice oversight: No. of Practice Guidelines Completed (Base=12)	24 completed with 2 new and 2 updated	8 developed, 4 updated		3 developed, 2 updated	4 developed, 3 updated		2 developed, 3 updated	2 developed (Guidelines for Expert Witness; Guidelines for Professional Practice), 3 updated (Dam Safety Review Guideline; Part 9 Structural; Guidelines for Municipalities on Part 9 Structural)	
	2	No of Practice Reviews (Base =120 or 0.6%)	200	189		185	185		185	191	
	3	% Compliance with Major Practice Requirements	96%	96%		96%	96%		96%	97%	
	4	Complaints from receipt to closure or forwarding to Investigation Committee	85% in 5 months	85% in 7.8 months		85% in 5 months	85% in 6.1 months		85% in 5 months	85% in 3.7 months	
	5	Professional Renewal Implementation Plan	60%	90%		100%	95%( outstanding issue is a bylaw making it mandatory that members declare their areas of practice )		100%	95%( outstanding issue is a bylaw making it mandatory that members declare their areas of practice )	
	6	PEER Program related deliverables including practice guides, seminars, OQM, practice advice to members and other initiatives	Implementation Plan Report	100% of priorities for fiscal year implemented		Deliver on Items 2,4 and 6 from List of Priorities	Item 2 achieved as OQM certificates issued. Item 4 nearing completion as Code of Ethics materials and training close to being developed. Item 6 still in progress with the intent to have law students to research on other jurisdictions developing a fund to review engineering designs when authorities having jurisdictions raise concerns that have life safety implications.Item 5 regarding broadening the culture of mentoring is well underway.		Continue focus on Item 2, complete Item 4, finish research on Item 6 and continue progress on Item 5.	Continued focus on Item 2 ( OQM Program) and made progress on Items 4 ( online training materials for the code of ethics) , Item 5 ( broadening the culture of mentoring ) but no progress on Item 6 (research what other jurisdictions are doing in terms of developing a fund to review engineering designs when authorities having jurisdictions raise concerns that have life safety implications	
To earn public respect, trust and appreciation of the professions and the Association											
08-1 Increase Public Profile and Educate the Public	7	Students reached through events and school visits	8,000 students reached through events and school visits	5,463		6,500	10,566		10,000	12,206	
	8	Survey Results of the Public re APEGBC is Upholding the Public Interest		Next Survey 2013/2014		n/a	Next Survey 2013/2014		Carry out survey and benchmark against results of previous surveys.	Survey being carried out summer 2014 (2014/2015)	
To advise government in achieving their policy objectives related to engineering and geoscience											
08-5 Identify issues that impact the professions going forward now and later, both internal and external	9	# of files APEGBC engaged on by government.	100% relevant files	100% relevant files		100% relevant files*	100% - 1 (not consulted on wood engineering program at UNBC but invited to announcement)		100%	100%	
	10	No. of visits with valued feedback (a means)	50	65		30	121		60	84	
To demonstrate best practices in organizational management and governance											
	11	Registration Decision Timelines: Transfers from Canadian Jurisdictions (Days from Complete Application to Decision)	95% ≤ 3 business days	95% in 3 business days		95% ≤ 3 business days	95% ≤ 4 business days		95% ≤ 3 business days	95% ≤ 3 business days	
	12	New P.Eng. and P.Geo. Applicants - Canadian Trained (Days from Complete Application to Decision)	85% in 120 calendar days	85% in 76 calendar days		85% in 80 calendar days	85% in 69 calendar days		85% in 80 calendar days	85% in 80 calendar days	
	13	New P.Eng. and P.Geo. Applicants - Internationally Trained (Days from Complete Application to Decision)	85% in 160 calendar days	85% in 148 calendar days		85% in 120 calendar days	85% in 76 calendar days		85% in 105 calendar days	85% in 78 calendar days	
	14	Net Operating Income/(Deficit) Before Appropriations to Designated Funds	\$200K Surplus	466K surplus		(136K) deficit	338K Surplus		(114K) deficit	423K Surplus	
	15	Operating Expenses Excluding Grants (Gross) per 1,000 Members	\$360K per 1,000 Members	\$360K per 1,000 Members		\$370K per 1,000 Members	\$370K per 1,000 Members		\$390K per 1,000 Members	\$390K per 1,000 Members	
5. To engage and earn the respect, trust and appreciation of members and potential members											
	16	Total attendance at APEGBC CPD Seminars (Baseline = 2400)	2,700	2,242		2,550	2,509		2,550	2,818	
	17	% voter participation in elections/Fee Bylaws (Baseline = 21.7%)	25%	21.1%		25%	24%		25%	21%	
	18	% of members reporting compliance with the CPD guideline	55%	46%		55%	48%		55%	46%	
	19	Survey results of a satisfaction survey of members		Next Survey 2012/2013		75% of members satisfied overall	79% overall satisfaction		n/a	n/a	